

# The number's up on phone scammers

## Always be careful when answering calls from strangers

- Never disclose your personal or banking details such as your address, PIN, passwords or authorisation codes
- If a call sounds suspicious or you're in doubt, hang up
- If you feel pressured by an unexpected caller, hang up and call back on a verified number
- A bank or law enforcement agency will never call and ask you to transfer money, even for safe keeping or to purchase goods
- Hang up if someone sounds suspicious and claims to be a bank, law enforcement agency or another trusted organisation
- After a suspicious phone call, ask a trusted friend or a relative for help, or speak with the 'genuine' bank. You'll find the number on the back of your bank card

Make a note of your bank phone number here:

Report a fraud or scam by first calling your bank, then report to your local Garda Station.

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